



Effingham Public Library • 200 N. Third St. • Effingham, Illinois 62401
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PRESS RELEASE

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For further information contact Johnna Schultz

Effingham Area Alzheimer's Awareness Trains Library Staff

Effingham Area Alzheimer's Awareness co-founders, Amy Sobrino and Shannon Nosbisch, provided customer service training entitled "Friends in Rural Places: Creating Dementia Friendly Libraries" for six Illinois Heartland Library staff, Friday, August 18, 2017.

Library staff from Eldorado, Charleston, Lovington and Effingham, Illinois, all learned how they can provide excellent customer service to library users with dementia and their caregivers.

This training was the first in the Friends in Rural Places: Creating Dementia Friendly Communities initiative. Effingham Area Alzheimer's Awareness plans to develop other training sessions for other customer service/business sectors that are specific to building awareness of dementia and how to best support people living with the disease. The goal of dementia friendly communities is to help people living with forms of dementia to remain engaged in the community and feel supported by their fellow community members. If you are interested in learning more about these training opportunities, please contact Amy Sobrino at 618-363-8372 or eaaa.amy@gmail.com.

For further information, call the library at 217-342-2464 x1, email info@effinghamlibrary.org

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